PARCO CO., LTD. FY2016 First Half Results Investor Presentation TSE 1st Section 8251



## PARCO

Overview of FY2016 H1results and FY2016 Full-year forecasts

**Shopping Complex Business topics** 

**Development Projects** 

PARCO Stores Business

New businesses

Overseas businesses

PARCO Group Related Businesses topics

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## Results overview (1)

### **Consolidated results**

## Achieved record quarterly net income despite declines in net sales, operating income, and ordinary income.

Unit: Million yen

Consolidated	FY2016 MarAug.	FY2015 MarAug.	Change ¥	Change %	Forecasts	Difference from forecast ¥	Difference from forecast %
Net sales	134,029	136,721	(2,691)	(2.0%)	139,450	(5,420)	(3.9%)
Operating income	6,504	6,669	(164)	(2.5%)	7,150	(645)	(9.0%)
Ordinary income	6,085	6,602	(516)	(7.8%)	6,950	(864)	(12.4%)
Net income attributable to parent <sup>1</sup>	3,751	3,422	328	9.6%	4,100	(348)	(8.5%)
EBITDA <sup>2</sup>	9,131	9,683	(552)	(5.7%)	9,835	(704)	(7.2%)

Consolidated	FY2016 End of Aug.	End of FY2015	Change ¥
Total assets	241,959	236,315	5,643
Net assets	119,192	116,474	2,718
Interest-bearing debt	54,918	54,518	400
Equity ratio	49.3%	49.3%	(0.0%)

<sup>1</sup>The ¥328 million increase in net income was primarily due to effects of sale of non-current assets associated with the redevelopment of Shibuya PARCO. <sup>2</sup>EBITDA in this table refers to operating income plus depreciation and amortization. Sales declined in Shopping Complex Business, but achieved sales growth in Retail Business, sales and profit growth in Space Engineering and Management Business, and profit growth in Other Business.

Unit: Million yen

		FY2016 MarAug.	FY2015 MarAug.	Change ¥	Change %
Shopping Complex	Net sales	119,597	122,478	(2,881)	(2.4%)
Business	Segment income	5,913	6,151	(237)	(3.9%)
Retail Business	Net sales	10,458	10,395	63	0.6%
Retail Business	Segment income	154	318	(164)	(51.5%)
Space Engineering	Net sales	10,687	10,429	257	2.5%
and Management Business	Segment income	408	203	205	100.7%
Other Dusinges	Net sales	3,295	3,524	(228)	(6.5%)
Other Business	Segment income	54	16	37	228.7%
Consolidated	Net sales	136,523	139,103	(2,579)	(1.9%)
Consolidated	Segment income	6,504	6,669	(164)	(2.5%)

Figures for net sales by segment include operating revenue.

Segment income refers to operating income.

PARCO's Entertainment Business earnings are included in Other Business.

\*Due to adjustments between business segment results, totals of business segment figures differ from consolidated figures.

### Consolidated selling, general and administrative expenses and capital expenditure <sup>6/30</sup>

### Selling, general & administrative expenses

Unit: Million yen

Consolidated	FY2016 MarAug.	FY2015 MarAug.	Change ¥	Change %
Personnel	5,155	5,108	46	0.9%
Lease/rental	4,483	4,493	(9)	(0.2%)
Advertising	1,562	1,443	119	8.3%
Agency services	2,692	2,700	(8)	(0.3%)
Depreciation	2,627	3,014	(387)	(12.9%)
Total SG&A	16,495	16,537	(41)	(0.3%)

### **Capital expenditure**

Consolidated	FY2016 MarAug.	FY2015 MarAug.	Change ¥	Change %
Capex	10,689	14,841	(4,151)	(28.0%)

### Results overview (4)

### **Full-year forecasts**

### Targeting record consolidated operating income, ordinary income, and net income.

Unit: Million yen

Consolidated	FY2016 Revised forecast	FY2014 results	Change ¥	Change %	Initial forecast	Change ¥
Net sales	271,000	276,358	(5,358)	(1.9%)	280,150	(9,150)
Operating income	12,900	12,772	127	1.0%	13,500	(600)
Ordinary income	13,100	12,673	426	3.4%	13,800	(700)
Net income attributable to parent	6,900	6,061	838	13.8%	7,850	(950)

## Planning to set interim dividend per share of ¥11 (up ¥1) and annual dividend per share of ¥22 (up ¥2).

## PARCO

## Overview of FY2016 H1results and FY2016 Full-year forecasts

### **Shopping Complex Business topics**

**Development Projects** 

PARCO Stores Business

New businesses

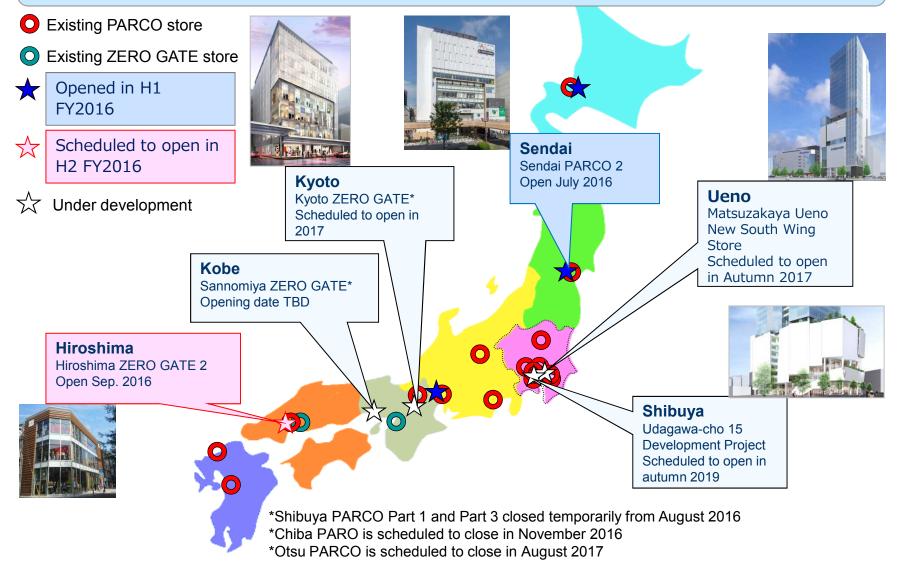
Overseas businesses

PARCO Group Related Businesses topics

### Development Projects (1)

### **Development projects & opening schedule**

## Pursuing development focused on areas around PARCO's key urban locations and in cities where PARCO does not yet have a presence.



#### Development Projects (2)

## Sendai area

### Sendai PARCO 2 opened on July 1, 2016. A new commercial store in front of Sendai Station.

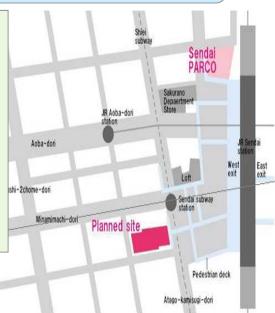


Overview	Sendai PARCO 2			
Area of site	Approx. 3,600㎡			
Floor area	Approx. 25,000m			
No. of floors	10 above-ground floors			

- Aiming for annual sales of approx. ¥7 billion. Together with Sendai PARCO Main Building annual sales target will exceed ¥20 billion\*.
- Target consumers are families and mature individuals in their thirties and forties.
- Strong start with growth in share of cosmetics, foods, restaurants, and sundry goods, and synergies with cinema complex, and despite restrained clothing share.

## Largest-scale renovation of Sendai PARCO Main Building since its opening.

- Renewal of 2,700m<sup>2</sup> of tenant floor area (approx. 20% of total) scheduled for this autumn.
- Renovated areas will propose seasonal fashions, primarily ladies' brands targeting consumers in their twenties and thirties.
- Improvement of 3<sup>rd</sup> floor as a select shop zone for mature consumers. Evolution of 4<sup>th</sup> – 6<sup>th</sup> floors as a youth zone and the No. 1 spot for fashion shops targeting consumers in their twenties.



\*Integrated sales target. "Integrated sales" indicate the overall sales performance of a store, and is the sum sales of tenants on diminishing rent rate contracts and sales of tenants under fixed rent contracts.

#### Development Projects (3)

### Hiroshima area

### **Opened ZERO GATE store near Hiroshima PARCO on September 10, 2016.**

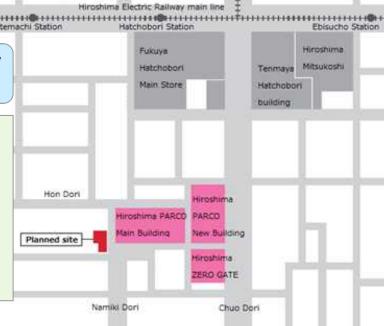


- Maximizing the appeal of the area with the opening of this new store near two Hiroshima PARCO stores and existing ZERO GATE store.
- WEGO will occupy the entire newly constructed building as the brand's flagship store in the Chu-Shikoku region, communicating fashion trends from Tokyo's Harajuku district.

Overview	Hiroshima ZERO GATE 2
Area of site	Approx. 285m <sup>2</sup>
Floor area	Approx. 744m <sup>2</sup>
No. of floors	3 above-ground floors

## Largest-scale renovation of Hiroshima PARCO New Building since its opening.

- Renovation of 4,000m<sup>2</sup> of tenant floor area (approx. 20% of total) scheduled for this autumn.
- A large general merchandise store will be renovated as that brand's flagship store for the area and the centerpiece for attracting customers to all PARCO buildings.
- Renovation expanded floor area of Chu-Shikoku's most popular select shops and improve fashion offerings.



## Development Projects (4) Shibuya area (1)

## Progression of the urban development project for Udagawa-cho 14 and 15, encompassing the site of Shibuya PARCO, as a special urban renaissance district.

- In August, Tokyo Metropolitan Government approved the implementation of the Urban Redevelopment Project.
- In the same month, Shibuya PARCO Part 1 and Part 3 closed temporarily to enable the project to get underway.
- Accelerating specific plans and aiming to open in autumn 2019.

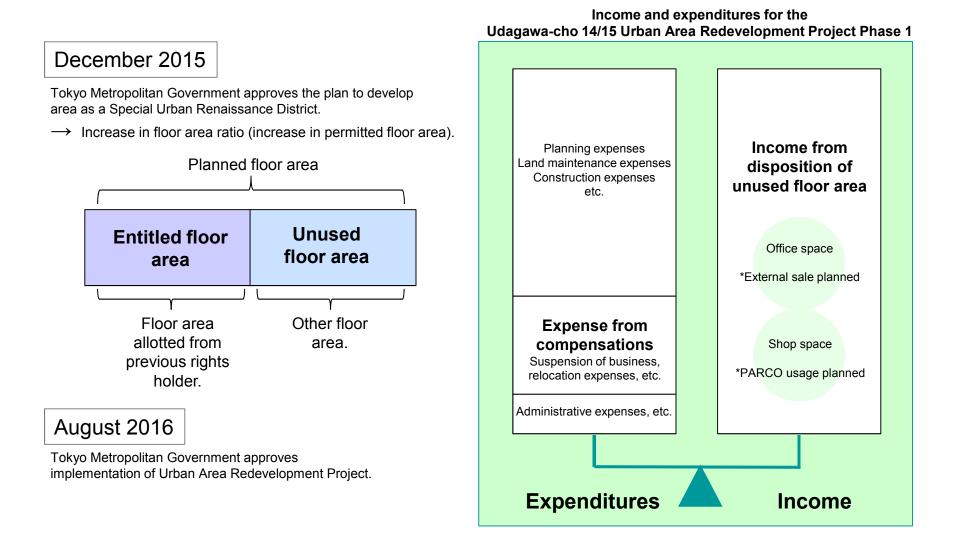


	Projec	t schedule	
	2015	June	Urban plan submitted to Tokyo Metropolitan Government
		December	Tokyo Metropolitan Government approves urban plan
	2016	March	Shibuya Project created in organization reform
		April	Temporary closure of Shibuya PARCO 1 and 3 announced
		August	Project implementation approved by Tokyo Metropolitan Government Temporary closure of Shibuya PARCO 1 and 3 for reconstruction
		November	Right Conversion Plan approval (scheduled)
	2017	Мау	Construction on new premises begins (scheduled)
	2019	Autumn	New premises opens (scheduled)
	Overview Area of site		
			Approx. 5,380m <sup>2</sup>
	Flo	or area	Approx. 63,830m <sup>2</sup>
	No.	of floors	18 above-ground floors, 3 below-ground

#### **Development Projects (5)**

### Shibuya area (2)

13/30



### PARCO Stores Business (1)

### Tenant sales by store

Despite sales contributions from Sendai PARCO 2, which opened in July, sales decreased year on year as lower sales in the Urban Store Group affected the business as a whole.

Unit: Million yen

	Store	Net sales	YoY change		Store		Net sales	YoY change
	Sapporo PARCO	5,831	(4.6%)			Utsunomiya PARCO	1,833	(15.6%)
_	Sendai PARCO	7,344	15.6%			Urawa PARCO	8,505	(0.1%)
Urban	Ikebukuro PARCO	12,504	(8.2%)			Shin-Tokorozawa	4,613	0.7%
n Store	Shibuya PARCO	6,984	(10.4%)		Com	Chiba PARCO	2,324	(15.6%)
ore G	Shizuoka PARCO	5,062	(0.2%)		ommunity	Tsudanuma PARCO	4,063	(6.9%)
Group	Nagoya PARCO	17,268	(1.6%)			Hibarigaoka PARCO	3,579	(0.7%)
	Hiroshima PARCO	7,666	(3.5%)		Store (	Kichijoji PARCO	3,468	(3.2%)
	Fukuoka PARCO	9,387	(3.2%)		Group	Chofu PARCO	8,457	1.1%
	8 store total	72,049	(2.9%)		0	Matsumoto PARCO	3,503	0.7%
	Store	Net sales	Vet sales YoY change			Otsu PARCO	1,792	(1.6%)
7	Total for all stores	116,855	(2.6%)			Kumamoto PARCO	2,664	5.2%
E	xisting store total*	107,494	(3.4%)	6)		11 store total	44,805	(2.1%)

\*As of August 7, 2016, Shibuya PARCO PART 1 and PART 3 have been closed temporarily.

\*Existing Store total sales figures do not include sales at Fukuoka PARCO Main Building extension (opened March 19, 2015), Nagoya PARCO midi (opened March 27, 2015), Sendai PARCO2 (opened July 1, 2016), and Shibuya PARCO PART 1 and PART 3 (closed temporarily as of August 7, 2016).

### Sales by item, customer numbers, average spend per customer <sup>15/30</sup>

Sales decreased year on year, especially clothing sales, despite strong performance of bags and cosmetics due to inbound demand.

YoY comparison by item Existing stores		YoY comparison I	oy item	Existing stores		
	Womenswear	(8.5%)	Sundry goods		(2.1%)	
	Menswear	(9.6%)	Foods		(0.3%)	
	General clothing	(0.0%)	Restaurants		(6.8%)	
Clot	hing	(5.3%)	Other (service, etc.)		(4.2%)	
	Shoes	(2.8%)				
	Bags	1.0%				
	Accessories	(0.5%)	Existing stores YoY change	FY2014	FY2015	
	Cosmetics	9.3%	Paying customers	(1.8%	(4.9%)	
Pers	sonal items	(1.4%)	Average spend per customer	1.0	% 1.2%	

Sales by item, paying customers and average spend per customer are based on "integrated sales" of stores. "Integrated sales" indicates the overall sales performance of a store and includes tenant sales, sales at PARCO Theatre and other facilities, and sales of tenants under fixed rent contracts.

### **Overview of PARCO store renovations**

## Differentiate and improve customer appeal by strengthening lifestyle proposals corresponding to consumer trends and individual store characteristics.

### Themes for FY2016: 1. Set initiatives in line with the growing market

- 2. Set priority items
- 3. Extend development of the incubation and trend communication functions at Shibuya PARCO to other stores

#### H1 achievements

- Area renovated: Approx. 26,000 m<sup>2</sup>; renovated zone YoY sales comparison: 10.6%
- Urban Stores Group: Renovations mainly at Nagoya PARCO and Fukuoka PARCO. Renovated zone YoY sales comparison: 9.9%
- Community Stores Group: Renovations mainly at Shin-Tokorozawa PARCO. Renovated zone YoY sales comparison: 12.3%

#### H2 Plans

- 1. Approx. 24,000m<sup>2</sup> scheduled for renovation in H2, 50,000m<sup>2</sup> total for FY2016 (initial plan: 40,000m<sup>2</sup>).
- 2. Maintain the essence of Shibuya PARCO at other PARCO locations.
  - Transfer of PARCO Museum and character collaboration cafés to Ikebukuro PARCO.
  - Expand PARCO Mode at Shibuya PARCO PART 1 to Ikebukuro PARCO, Nagoya PARCO, and Kichijoji PARCO.
- 3. Strengthen initiatives for tenants in line with the growing market.
- 4. Establish dominance in the market by attracting key tenants.

<sup>\*</sup>Renovation area figures do not include Shibuya PARCO or Chiba PARCO

#### PARCO Stores Business (4)

### Inbound

# Continue to foster strong growth in inbound sales through highly effective communication strategies and the introduction of payment systems targeting visitors to Japan.

#### H1 achievements

- 1. Chose the most effective communication tools (SNS, video sites, etc.) and adopted a unique approach for each country.
- 2. Continue promotional campaigns to attract tourists to PARCO stores, such as multichannel coupon distributions.
- 3. Introduced payment systems that accept China UnionPay cards in all shops at the five PARCO stores with the most inbound demand.

Reference: Inbound achievements	Shibuya <sup>1</sup> PARCO	Sapporo PARCO	lkebukuro PARCO	Fukuoka PARCO	く Q、友達、スポット等を検索 よ ・ Lulu的Kawaii Asia之旅-福岡PARCO篇part 3 か
YOY change purchases by foreign- issued credit cards	12.6%	64.6%	35.0%	31.5%	外不知在福岡PARCO的最頂樓有我很喜歡的海賊王 專賣店~是「專賣店」欸!超帥的! 有好多期間限定商品還有福岡限定商品,還要佈蓋
Share of net sales accounted for by foreign-issued credit cards (YOY change) <sup>2</sup>	11.7% (+1.9%)	11.0% (+4.6%)	2.7% (+0.9%)	1.5% (+0.4%)	一區是娜美的生日專區,簡直可愛到不行!這問店我 買回去最得意到禮物就是海軍的「正義」馬克杯~ ~這個真的太有sense 了! #福岡PARCO #onepiece 翻訳を見る

<sup>1</sup> Figures for shown Shibuya PARCO reflect the period until July.

<sup>2</sup> Figures calculated as the share of total sales.

#### H2 Plans

- 1. Continue to utilize and fine tune video/SNS-based communication and coupon strategies.
- 2. Collect information locally and secure information routes based on relationship building with overseas companies.
- 3. Introduce payment systems that accept China UnionPay cards in all shops at two additional PARCO stores for a total of seven PARCO stores.

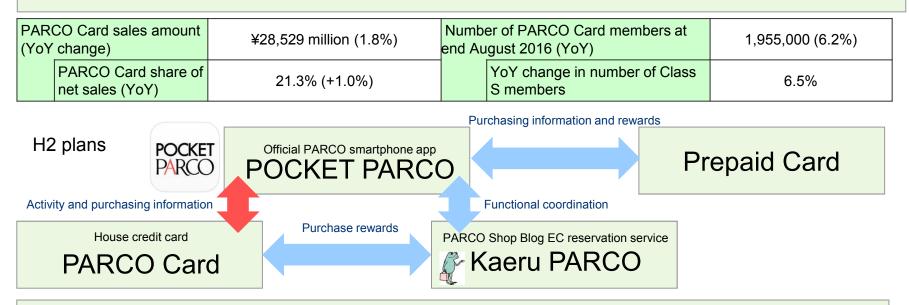


### PARCO Stores Business (5) ICT & Credit Card Policy

## Promote linkage between POCKET PARCO and PARCO Card and strengthen planning activities.

#### H1 achievements

- Launched the "Pre-Members System" for top-rank PARCO Card Class S members in March.
- Incorporated AI into POCKET PARCO in April allowing for more precise personalized recommendations.



Strengthen connectivity between tools to promote store visits and purchases and drive improvement of customer base.

- Linkage planned for Kaeru PARCO and PARCO Card to extend PARCO Card customer discounts to Kaeru PARCO.
- Reinforcement of CRM strategy with early launch of prepaid cards in some PARCO stores. Coin reward linkage planned with Kaeru PARCO.

ICT:Information and Communication Technology AI: Artificial Intelligence CRM:Customer Relationship Management

## New businesses(1) Directly-managed Shops

### Opening a product-development hub store, and an overseas trial store.



## Opening of a street-level antenna shop in Tokyo's Aoyama district.

"Meetscal Store" and the two-tenant store "By PARCO" opened on August 26.

# MEETSCAL STORE

### Opening of a trial store in Hong Kong.

Limited-time opening of "Meetscal Store by PARCO POP UP SHOP in PMQ".

Opening at PMQ, a commercial center and creative hub for young creators and designers in Hong Kong.

Increasing PARCO's presence in the Asian market.

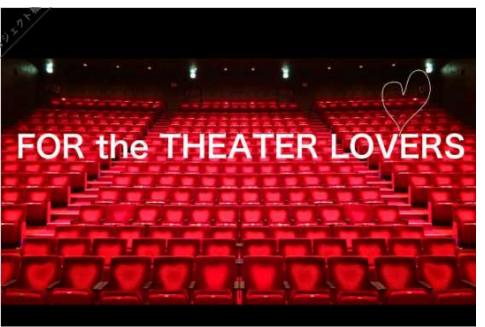


## New businesses (2) **Incubation initiative**

### Accelerated growth in project proposals on crowd-funding service Booster.

Accelerated the formation of incubation projects, such as creator discovery and regional revitalization projects. As of the end of August, the total amount raised had grown to double that of the previous year.

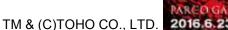
BOOSTER: An incubation crowd-funding service managed by PARCO. Individual creators and organizations taking on a new challenge can raise funds from individuals through the internet before the project starts.



In August a project was implemented to produce a return from products made by creators using the seats and curtains, etc., from PARCO Theater.

A project producing a collection of monster designs from an artist who has drawn the Godzilla series throughout the Heisei period.





### **Overseas businesses**

## Progressing with overseas businesses using Japanese restaurant tenant plans and PARCO domestic content.

Ascertaining local needs and relaunching Singapore operations through Restaurant development.



Itadakimasu by PARCO, a Japanese restaurant zone developed by PARCO (Singapore), is scheduled to open this winter in the popular Tanjong Pagar area of central Singapore.

PARCO's Entertainment Department carried out a trial run of character collaboration cafes in Singapore. The trial was successfully completed after becoming a topic of conversation across the whole of Southeast Asia and being extended due to good reviews.

The second phase is scheduled to be implemented heading into the Christmas season.

Continue to announce and implement reciprocal store card campaigns with leading shopping centers in both Thailand and Hong Kong.

Original menu items at the character collaboration Pokemon Café.



Overview of FY2016 H1results and FY2016 Full-year forecasts

**Shopping Complex Business topics** 

**Development Projects** 

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PARCO Group Related Businesses topics

### PARCO Group Related Businesses (1) NEUVE A Co., LTD (Retail Store Business)

In H2, we will re-strengthen three core businesses by adding new categories, etc.

H1 achievements

Opened six new stores including new formats, total of 200 shops as of end of August.

• ROSEMARY business achieved sales and income equivalent to the previous year due to strong performance of natural brands.

#### H2 plans

Focus on re-strengthening three struggling core businesses in H2 (TiCTAC, COLLECTORS, EYEWEAR).

- Analyze product composition and introduce new categories and brands, plan original products, etc.
- Continue aggressive shop openings, nine shops decided

	YoY change in sales	Sales share (YoY change)		
Outside PARCO	(0.5%)	64.6%		
Inside PARCO	2.0%	35.4% (+0.6%)		

Business name (item)	No. of shops
TiCTAC (watches)	98
EYEWEAR (eyeglasses)	31
ROSEMARY (cosmetics, sundry goods)	26
COLLECTORS (men's sundry goods)	40
Other new business categories	5

\*Sales: FY2016 Q2; No. of shops :As of end of August, 2016



PARCO Group Related Businesses (2)

PARCO SPACE SYSTEMS CO., LTD. (Space Engineering and Management Business)

### Sales and profits increased in H1 due to an increase in shopping complex-related orders and improved gross profit margins. Further improve profit margins in H2 by restructuring Building Management Businesses.



Amu Plaza Kagoshima: Environment design, lighting-related work, interior orders from tenants.

#### H1 achievements

Increase in shopping complex-related orders and contracts.

- Part-time security and cleaning contracts increased together with orders for interior and electrical work.
- Increased sales in PBM Business, increased orders for multiple services and orders from existing customers.

New contracts for the hotel housekeeping business

\*DDM: Droparty and Duilding Management

Increased profits due to improved gross profit margins, especially in Construction and Hotel Divisions.

	nd Building Management	*FY2016 Q2		
	YoY change in sales	Sales share (YoY change)		
Outside PARCO (1.9%)		59.7%		
Inside PARCO 9.7%		40.3% (+2.7%)		

#### H2 plans

- Restructure three Building Management Businesses Equipment Management, Environment Enhancement, and Security Services.
- Improve profit margins and increase productivity by cultivating new clients and subcontractors.
- Supplement the business area through cooperation and synergies between each business.

### PARCO Group Related Businesses (3) PARCO CITY CO., LTD. (Other Business)

25/30

Success in strengthening business activity in our Web Consulting Business in H1. Achieved sales and profit growth.

Aim to increase orders in H2 by strengthening approach to clients.

H1 achievements

- Efforts to strengthen business activity since last year improved performance in our Web Consulting Business.
- Application providing multilingual support for shopping center information services planned and developed by PARCO CITY for Pepper implemented at Ikebukuro PARCO and Sendai PARCO 2.

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SC CONCIERGE <sup>®</sup> SCコンシェルジュ®ロポ



	YoY change in sales	Sales share (YoY change)	
Outside PARCO	28.9%	52.0% (+1.4%)	
Inside PARCO	21.6%	48.0%	
		*E)/0040 00	

\*FY2016 Q2

Emotionally aware humanoid robot Pepper supporting information services

#### H2 plans

- Strengthen the cultivation of new clients through business activities that fully leverage the web management expertise accumulated by PARCO and SC consulting experience.
- Expand orders by promoting proposals for the further application of ICT to existing customers.

### PARCO Group Related Businesses (4) Entertainment Business (Other Business)

### Held last Climax Stage at PARCO Theater before temporary closure in H1. Increase number of PARCO-productions at external locations in H2.

- PARCO Theater has been temporarily closed since August 8. The new PARCO Theater is scheduled to open in approximately three years.
- To improve service for theater customers, the PARCO Stage smart phone app was released and began operation in August.
- In H1, 'THE GUEST café & diner' character collaboration café, which has been successful in Shibuya PARCO, opened its fourth location in Shinsaibashi. An overseas opening as part of a trial in Singapore was popular, driving an increase in income. A café will open at Ikebukuro PARCO in H2.

Examples of PARCO Stage functions:

- Registers 'wish list' and seen productions
- Ticket purchases
- Point awards, etc.



#### FY2016 H1 main theater performances

•		ЛЛ
<i>Ryoju</i> (Director: Francois Girard/Lead: Miki Nakatani)	PARCO Theater, others	ステ
<i>Kegawa no mari</i> (Writer: Shuji Terayama/Director and lead: Akihiro Miwa)	New National Theater Playhouse, PARCO Theater, others	
Haha to wakusei ni tsuite, oyobi jiten suru onnatachi no kiroku	PARCO Theater, others	

FY2016 H2 main planned theater performances

Hoshikaikiisen (Writer and director: Ryuta	Tokyo Metropolitan Theatre West,		
Horai/lead:Osamu Mukai)	others		
Sun visor brothers (Writer and director: Kankuro Kudo)	Sunshine Theatre, others		

(Reference)

Non-consolidated

FY2016 First Half Results FY2016 Full-year forecasts

Non-consolidated	FY2016 MarAug.	FY2015 MarAug.	Change ¥	Change %	Forecasts	Difference from forecast ¥	Difference from forecast %
Net sales	119,880	123,232	(3,351)	(2.7%)	125,200	(5,319)	(4.2%)
Operating income	5,943	6,181	(238)	(3.9%)	6,450	(506)	(7.8%)
Ordinary income	5,844	6,201	(357)	(5.8%)	6,300	(455)	(7.2%)
Net income	2,836	3,463	(626)	(18.1%)	3,700	(863)	(23.3%)
EBITDA <sup>1</sup>	8,375	8,975	(600)	(6.7%)	8,890	(515)	(5.8%)

Non-consolidated	FY2016 End of Aug.	End of FY2015	Change ¥	
Total assets	238,095	233,450	4,644	
Net assets	118,649	116,827	1,821	
Interest-bearing debt	59,315	58,281	1,033	
Equity ratio	49.8%	50.0%	(0.2%)	

<sup>1</sup> EBITDA in this table refers to operating income plus depreciation and amortization.

Unit: Million yen

Non- consolidated	FY2016 Revised forecast	FY2015 results	Change ¥	Change %	Initial forecast	Change ¥
Net sales	242,600	249,366	(6,766)	97.3%	251,700	(9,100)
Operating income	11,700	11,731	(31)	99.7%	12,150	(450)
Ordinary income	12,200	11,727	472	104.0%	12,500	(300)
Net income	5,500	5,932	(432)	92.7%	7,050	(1,550)



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